



Do you provide support and assistance to a person over 16 with a mental illness?

Do you receive Carer Payment and/or Carer Allowance?

Have you applied for Carer Payment and/or Carer Allowance from Centrelink but were unsuccessful?

Have you thought about applying but decided not to?

Carers Victoria is conducting a survey to learn more about the difficulties faced by carers of adults with a mental illness when trying to access these payments.

Carers Victoria will write a report on our findings which we will give to government with suggestions on how things could be improved. Without this sort of information, government cannot make the changes that are needed.

Carers can participate in two ways: an online survey and/or an interview.

The online survey

The online survey is anonymous and will take around 15 minutes to complete.

The survey closes on 24 August 2011.

To begin the survey, go www.surveymonkey.com/s/incomesupportforcarers

The interviews

Carers Victoria would like to hear from you about your stories and experiences of applying for Carer Payment and/or Carer Allowance. We are also interested in hearing about what you know about the payments, even if you have not applied for them.

Interviews will take around 30 minutes and can be conducted via email, telephone or face to face. Contact Penny Paul Coordinator Carer Consultations on 9396 9500 or email penny.paul@carersvictoria.org.au to register your interest.

Your privacy is very important.

All interviews will be strictly confidential, and no names or any other identifying information will be included in the report.

Access to Centrelink benefits is important for many carers of an adult with mental illness. With your help we can make a difference!

Ben Ilsley
Policy Adviser, Carers Victoria